

Profile of ECC Vocational Rehab Clients 2004/2006

1. Gender - 21% female, 79% male.

2. Average age of clients - 46.

3. Roles prior to illness/injury include:

- pilots
- nurses
- engineers
- teachers
- management consultants
- machine operatives
- an anaesthetist and a ballroom dance teacher!

4. Injury/illness presented:

Stress/depression	29%
Injury	19%
Back pain	17%
Other (asthma, arthritis, kidney failure etc)	35%

5. Average length of time out of work prior to ECC intervention - 3½ years.

6. Average outstanding PHI claim - £268,000.

7. Programme undertaken following instruction from insurance company:

Stage 1 (assessment)	51%
Stage 2 (jobsearch programme)	42%
Transferable skills analysis	5%
Telephone assessment	2%

8. Outcomes - successful outcomes have included:

- new employment
- part time employment
- deferment of stage 2 due to illness of client
- deferment of stage 2 whilst client retrains
- lump sum settlement
- file closed - success, in this case, is measured in the reduced time and money spent by the insurance company pursuing a claimant who has been assessed as unsuitable for work.